



## Bredon Hill Academy's Service Directory



Please find below a list of some of the services we can offer or signpost to. Each service is broken down into levels.

Please click on the level relevant to you to be signposted to those services.

[Level 1: Universal support for all](#)

[Level 2: The child or family have indicated that there is a problem that they may need support with](#)

[Level 3: Outside agency support is required when we can't help in school](#)

[Level 4: Specialist support and help](#)

## Level 1 Universal Support for All

The child or family are coping with life. The following is available to all:

<u>Organisation</u>	<u>Useful Link</u>	<u>Summary</u>
Support from Curriculum Teachers	Email <a href="mailto:office@bredon.worcs.sch.uk">office@bredon.worcs.sch.uk</a>	Subject teachers and subject leads are available to help should a student have an issue in a specific subject.
Support from Form Tutors	See school website or email <a href="mailto:office@bredon.worcs.sch.uk">office@bredon.worcs.sch.uk</a>	Form tutors are available to discuss any concerns you may have.
Support from Head of Year	Email <a href="mailto:office@bredon.worcs.sch.uk">office@bredon.worcs.sch.uk</a>	Heads of Year are available to discuss any concerns you may have that cannot be dealt with by the Form Tutor.
Support from Leadership Team	Email <a href="mailto:office@bredon.worcs.sch.uk">office@bredon.worcs.sch.uk</a>	The Leadership Team are available to deal with any serious incidents or worries.
Support from the Safeguarding Team	Email <a href="mailto:office@bredon.worcs.sch.uk">office@bredon.worcs.sch.uk</a>	Mrs Dunkley, Mr Horton or Ms Vaughan are available to deal with any concerns regarding to safety of any pupil.
PSHE Lessons	Member of staff in charge of PSHE is Mrs Matthews	PSHE is delivered through timetabled curriculum lessons. They cover a variety of up to date a relevant topics and may provide useful information for some pupils.
Lunchtime Clubs	<a href="#">Spring Clubs 2026</a>	Many departments hold lunchtime clubs to aid and support pupils within their department. We also offer a home learning club, where pupils can go along for general help with homework.

## Level 2

The child or family have indicated that there is a problem that they may need support with. As a school, we can offer the following that may be able to provide the child or family with the help they require:

<u>Organisation</u>	<u>Useful Link</u>	<u>Summary</u>
Pupil Premium Support (for those eligible)	School website <a href="http://www.bredon.worcs.sch.uk">www.bredon.worcs.sch.uk</a> Worcestershire County Council <a href="#">Free School Meals</a>	Various levels of support available. Please contact the office for further information.
Report Cards		To support behaviour or boost self-esteem.
SENCO Support	Email <a href="mailto:office@bredon.worcs.sch.uk">office@bredon.worcs.sch.uk</a>	Contact Ms Vaughan.
Educational Welfare Officer		Monitoring for pupils who have low attendance. Our EWO is Sue Jennings.
Thrive	<a href="https://www.thriveapproach.com/">https://www.thriveapproach.com/</a>	National programme for pupils with social, emotional or mental health concerns to support insecure attachment or trauma. Mrs Willy is our Thrive Practitioner.
Operation Encompass	<a href="https://www.operationencompass.org/">https://www.operationencompass.org/</a>	Notifications to school in the event of a pupil witnessing domestic abuse.
Kooth	<a href="https://www.kooth.com/">https://www.kooth.com/</a>	Website for pupils who are experiencing anxiety or welfare issues.
Early Help Assessment		An assessment made in school by either Mrs Dunkley, Ms Vaughan or Mr Horton. This can help inform what further support is required.

Early Intervention Family Support	<a href="https://www.worcestershire.gov.uk/council-services/childrens-social-care/early-help-family-support">https://www.worcestershire.gov.uk/council-services/childrens-social-care/early-help-family-support</a>	A referral can be made by school or by the family themselves. Early Help work with pupils and their families at home and in school.
Wellbeing Support	Click <a href="#">here</a> to take you to our website	
The Hub		The Hub is a space in school for those pupils who cannot access the classroom for a reasons linked their emotional wellbeing. The Hub is managed by Mrs Sidney.
The Nest-School Counselling	Contact your child's Head of Year or Mrs Dunkley via the school office <a href="mailto:office@bredon.worcs.sch.uk">office@bredon.worcs.sch.uk</a>	Kate Burrows is our school counsellor, she is available on Wednesdays and Fridays. Referrals to Kate are through Year Leaders or the pastoral team.
Lumi Nova	<a href="https://luminova.app/handw">https://luminova.app/handw</a> For our Worcestershire pupils <a href="https://luminova.app/gloucestershire">https://luminova.app/gloucestershire</a> For our Gloucestershire pupils	NHS endorsed therapeutic digital intervention (game) that helps children aged 7-12 years self-manage worries. A CBT based therapy for children with mild to moderate needs.
Small Group Interventions- Garden		Ms Bankes our sustainability lead and science technician runs small group interventions for identified pupils.
PSP	Contact Mrs Dunkley or Ms Vaughan	For pupils with an identified medical need who may not be able to access full time education for a short period of time.
Core Homework Only	Contact your child's Head of Year	A reduction in homework can be offered. Please contact your child's Head of Year for further information.

### Level 3

Outside agency help, when we can't help in school.

<u>Organisation</u>	<u>Useful Link</u>	<u>Summary</u>
CAMHS CAST	<a href="https://camhs.hacw.nhs.uk/">https://camhs.hacw.nhs.uk/</a>	CAMHS CAST is a service that is part of Worcestershire CAMHS. The CAST Team work with the school to consult and advise where parents and/or school are concerned about a student's mental health. Parents' consent is required.
Targeted Family Support	<a href="https://www.worcestershire.gov.uk/council-services/childrens-social-care/early-help-family-support/request-services-early-help-family-support">https://www.worcestershire.gov.uk/council-services/childrens-social-care/early-help-family-support/request-services-early-help-family-support</a> Please visit the website for more details. Targeted Family support can be accessed by anyone through the Family Front Door on 01905 822666.	Once a referral has been accepted, a Targeted Family Support worker will work with families and children to manage and overcome difficulties and challenges that can occur at any point in a child's life, with the aim to stop it getting worse. Families can self-refer, or we can refer for you
Worcestershire Children First	<a href="https://www.worcestershire.gov.uk/council-services/childrens-social-care/refer-childrens-social-care">https://www.worcestershire.gov.uk/council-services/childrens-social-care/refer-childrens-social-care</a>	Information for parents (and professionals) across Worcestershire in relation to keeping children safe and avenues of support including early help options. This website provides information on the safeguarding of children (and adults) and includes all the agreed Worcestershire safeguarding and child protection procedures designed to prevent harm and neglect.
Food Bank Vouchers	Caring Hands, Evesham <a href="http://www.chands.org.uk/index.htm">http://www.chands.org.uk/index.htm</a>	We are a referral partner. If you are struggling financially and need a food parcel to help, we can refer you. Please contact the school office.

CAMHS Support Services Directory	<a href="https://camhs.hacw.nhs.uk/find-support">https://camhs.hacw.nhs.uk/find-support</a>	Useful website with lots of links to different services available through CAMHS.
School Nurse	<a href="https://www.hacw.nhs.uk/services/service/school-health-nursing-15/">https://www.hacw.nhs.uk/services/service/school-health-nursing-15/</a>	Although not based in school, we can access a school nurse should the family feel they need one.
PSCO	<a href="https://www.westmercia.police.uk/area/your-area/west-merciasouth-worcestershire/pershore-rural-south-and-rural-north/on-the-team/top-reported-crimes-in-this-area">https://www.westmercia.police.uk/area/your-area/west-merciasouth-worcestershire/pershore-rural-south-and-rural-north/on-the-team/top-reported-crimes-in-this-area</a>	Police Community Support Officers – support our school community as and when required.
Cranstoun	Here4YOUth- <a href="https://cranstoun.org/help-and-advice/young-people/here4youth-worcestershire/">https://cranstoun.org/help-and-advice/young-people/here4youth-worcestershire/</a>	Here4YOUth offer advice, support and guidance for children, young people and family members of any age to cope with someone else's drug or alcohol misuse as part of the Worcestershire Family Support Service.
E-Safety (Online safety)	<p><a href="http://www.paceuk.info">www.paceuk.info</a> PACE (parents against child exploitation) UK is a useful website to engage parents with safety issues.</p> <p><a href="https://www.thinkuknow.co.uk/parents/">https://www.thinkuknow.co.uk/parents/</a> CEOP is the Child Exploitation and Online Protection (CEOP) Centre. It's a one stop shop for most information about online safety.</p> <p><a href="http://www.internetmatters.org">www.internetmatters.org</a> – A great site for helping parents keep their children safe online.</p> <p>#Wakeupwednesday  <a href="https://nationalcollege.com/institutions/national-online-safety">https://nationalcollege.com/institutions/national-online-safety</a></p>	<p>Online Activity (phones, computers) can pose a serious risk to children. Many of the safeguarding issues we deal with relate to online use.</p> <p>With the right support, education and safety measures in place the internet and new technologies can also bring great benefits.</p> <p>Weekly updates in bitesize chunks to help keep your child safe online.</p>

	<p>Smart Phone Free Childhood  <a href="https://smartphonefreechildhood.co.uk/">https://smartphonefreechildhood.co.uk/</a></p>	<p>Smartphone Free Childhood is a grassroots movement on a mission to keep childhood smartphone free.</p>
Radicalisation and Extremism	<p><a href="http://educateagainsthate.com/">http://educateagainsthate.com/</a></p>	<p>A government website to help parents and professionals understand the risks of children and young people being radicalised by extremists online and how to keep children safe from this. All our staff are Prevent trained.</p>
Sexting	<p>Information about sexting and advice for supporting children about the risks of sexting can be found at:  <a href="https://www.childnet.com/parents-and-carers/hot-topics/sexting">https://www.childnet.com/parents-and-carers/hot-topics/sexting</a></p> <p>Report Remove-  <a href="https://www.childline.org.uk/info-advice/bullying-abuse-safety/online-mobile-safety/report-remove/">https://www.childline.org.uk/info-advice/bullying-abuse-safety/online-mobile-safety/report-remove/</a></p>	<p>The term sexting is the sending or sharing of sexually explicit images or videos.  <b>NB - IT IS ILLEGAL TO STORE, SEND, SHARE sexual images of anyone under 18 even if it is created by a child under 18.</b></p> <p>Report Remove is there to help young people under 18 in the UK to confidentially report sexual images and videos of themselves and remove them from the internet.</p>
Get Safe	<p><a href="http://www.worcestershire.gov.uk/getsafe">http://www.worcestershire.gov.uk/getsafe</a>  Get Safe stands for: Gangs, Sexual Exploitation, Trafficking, Modern Day Slavery, Absent or Missing, Forced Marriage, Criminal Exploitation.</p>	<p>Get Safe is the Worcestershire name for multi-agency support and protection for children and young people at risk of Criminal Exploitation. The Get Safe partnership (police, health, education, Children's services and a range of voluntary services) is committed to tackling Child Exploitation and supporting victims and their families who experience this.</p>
Onside Advocacy	<p><a href="https://www.onside-advocacy.org.uk/">https://www.onside-advocacy.org.uk/</a></p>	<p>Social prescribers available through some local GP surgeries. Contact your surgery to see if this is a service they provide.</p>

Your Space	<a href="https://www.onside-advocacy.org.uk/yourspace">https://www.onside-advocacy.org.uk/yourspace</a>	Mental health support based in the Riverside Shopping Centre in Evesham. Open on Mondays 11am-5pm.
Debt Advice	<a href="https://www.moneyadvice.service.org.uk/en/tools/debt-advice-locator">https://www.moneyadvice.service.org.uk/en/tools/debt-advice-locator</a> - Money Advice Service – set up by UK Government Tel: 0800 138 7777 <a href="https://www.citizensadvice.org.uk/debt-and-money/">https://www.citizensadvice.org.uk/debt-and-money/</a> - Citizens Advice	Dealing with money issues can be off-putting, a number of organisations are can provide the information to make the right choices to help you deal with debt problems.



## Level 4

### Specialist Support-beyond school.

<u>Organisation</u>	<u>Useful Link</u>	<u>Summary</u>
Children's Services	<a href="https://www.worcestershire.gov.uk/council-services/childrens-social-care">https://www.worcestershire.gov.uk/council-services/childrens-social-care</a> <a href="https://www.nspcc.org.uk/preventing-abuse/signs-symptoms-effects/">https://www.nspcc.org.uk/preventing-abuse/signs-symptoms-effects/</a> Please visit the website for more details and information about signs of abuse.	If you or your family feel you need additional support to thrive then your concerns can be shared with the Family Front Door on 01905 822666 or a referral can be made online.
CAMHS	<a href="https://camhs.hacw.nhs.uk/">https://camhs.hacw.nhs.uk/</a>	CAMHS stands for Child and Adolescent Mental Health Service. CAMHS work with Children and Young People that are having problems with their Mental Health. Referrals to this service can be made by your GP, the School Nurse or BHA.
MET (Medical Education Team)	<a href="https://www.worcestershire.gov.uk/worcestershire-children-first-education-services/support-services/inclusion-support-services/medical-education-team#:~:text=The%20Medical%20Education%20Team%20discharges,and%20ongoing%20access%20to%20education.">https://www.worcestershire.gov.uk/worcestershire-children-first-education-services/support-services/inclusion-support-services/medical-education-team#:~:text=The%20Medical%20Education%20Team%20discharges,and%20ongoing%20access%20to%20education.</a> Please visit the website for more details.	We can refer pupils to the MET when a medical condition seriously compromises a pupil's attendance at school. All referrals to the Medical Education Team must be supported by relevant medical evidence from an appropriate specialist service which is currently working directly with the young person.
CCAS	<a href="https://www.worcestershire.gov.uk/worcestershire-children-first-education-services/inclusion-educational-settings/children-who-cannot-attend-school-ccas">https://www.worcestershire.gov.uk/worcestershire-children-first-education-services/inclusion-educational-settings/children-who-cannot-attend-school-ccas</a>	For children who are struggling to attend school. This services can only be accessed through school. Please contact Mrs Dunkley, via the school office for more information.